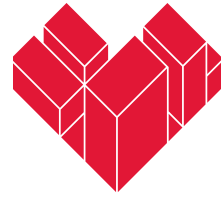


SAFETY INFORMATION



**HEART
OF THE CITY™
AUCKLAND**

HEART OF THE CITY SAFETY TEAM

Security patrols are operating in Queen Street and surrounding areas to support a safer public environment. They will de-escalate issues, and escalate to Police when necessary.

Need support from security?

Call 099 61 61 61, 24 hours a day, seven days a week.

Security operates 24/7:

Monday - Sunday

24 hours (6 am - 6 am)

POLICE: PREVENTING AND ADDRESSING CRIME

In addition to on-street Police presence and incident response, NZ Police has a Crime Prevention Team which can advise businesses on how to prevent retail theft and increase safety. Heart of the City can arrange visits by Police to businesses so they can share this information directly with your staff. To arrange a visit, contact us on **(09) 379 8000** or **info@hotcity.co.nz**

How to contact Police:

Call 111 in an emergency.

Call 105 if a crime has already happened, including theft.

CITYWATCH

CityWatch is delivered by Auckland Council and supported by Heart of the City. The on-street team undertakes proactive patrols, and can help address issues of public nuisance such as obstruction in public places or antisocial behaviour, as well as monitoring busking, outdoor trading, illegal dumping and damage to public assets.

Have concerns about issues in a public place?

Call Auckland Council on **(09) 301 0101** so a job can be logged and a CityWatch guard can be sent out.

CityWatch operates:

Weekdays:

7am - 7:30pm

Saturday and Sunday:

8am - 4:30pm

STOREWATCH: PREVENTING RETAIL THEFT

Store Watch is a free communication network of 170+ businesses and NZ Police, aiming to reduce and prevent retail theft in the city centre. The network shares critical information including suspicious behaviour and shoplifting incidents. This information is monitored by Police and grows awareness and a sense of community between participating businesses.

To find out more or join StoreWatch, contact us **09 379 8000** or email **info@hotcity.co.nz**

TRESPASS: FROM PRIVATE PROPERTY

Businesses can verbally trespass or issue a written trespass notice to anyone who is not wanted in their premises. If you give someone a trespass notice, it's important to let Police know.

For more information on Trespass Authorities, please visit: police.govt.nz/advice/personal-community/trespass-notices

For more information on safety:

hotcity.co.nz/safety

(09) 379 8000

info@hotcity.co.nz